



Touchstones

Rochdale

Access Statement for Touchstones Rochdale

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Introduction

Touchstones Rochdale is Rochdale Borough's Arts and Heritage Centre including:

- 'Hands on' museum for all the family
- Art Gallery
- Local Studies Centre
- Education Service
- Visitor Information Centre and shop.

Touchstones Rochdale is based on two floors and is fully accessible for people using wheelchairs. There is lift access to the galleries on the first floor.

Our family friendly Museum is the place to find out all about Rochdale borough's heritage from the famous faces to the lives of ordinary people, there's loads to see and do.

You can also see a wide variety of exhibitions in the Art Gallery's four gallery spaces including those from the local community in Gallery One, selections from the borough's impressive art collection and work by contemporary artists.

In our Local History Centre you can discover the past for yourself first hand. Whether you're interested in local history, want to trace your family roots or just want to know a little more about the street you live on, we can help you find out more.

Our Shop is the place to get that unique card or gift. We stock a range of souvenirs, postcards, local crafts, jewellery, books and pocket money gifts for children.

The Visitor Information Centre will provide you with details of places to visit including local, regional and national attractions. Information about events and accommodation is available.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01706 924492.

Pre-Arrival

- Touchstones Rochdale is located close to Rochdale town centre
- Approximately 5 to 10 minutes walk from Rochdale Transport Interchange with bus and tram access
- 10 minutes from the Rochdale Railway Station. Please note it is an uphill walk to the Railway Station.
- Cycle Parking is available outside Touchstones Rochdale
- We are 10 minutes drive from Junction 20 on the M62.
- For full details and map of how to reach us please see the Touchstones Rochdale section of the website.

Car Parking and Arrival

- Pay and Display car parking available close by.
- There are three designated parking bays for Blue Badge holders outside the centre.
- There is a loading bay near the main entrance which can be used as a drop off point, but with no dropped kerb.
- The main entrance door is automatic.

Main Entrance, Reception and Ticketing Area

- The main entrance is situated on the ground floor with step free, level access, throughout.
- There are some seating in this area.
- The floor surface is tiled, is even and well lit.
- The welcome desk has a lowered section with a hearing loop.

Hands On activities

- Our Front of House staff are available to assist visitors throughout the museum.
- We encourage visitors to handle objects with our hands on sign. There are also interactive exhibits include dressing up.
- Most objects in the museum are in glass cases.
- Our Art Gallery includes under-fives activities station.

Public Toilets

- Our recently refurbished public toilets including disabled toilets are located on the ground floor with level access from the main entrance.
- The ladies toilet has baby changing facilities.

Disabled Toilet

- The disabled toilet is located on the ground floor near the main entrance, a key is not required to lock the toilet.
- The toilet height is 500mm
- There are vertical rails either side of both basin and toilet.
- An emergency alarm pull cord.
- The flooring is non-slip laminate.
- The sink has a lever tap.

Catering

- Café Life is closed temporarily because our Café Operator, Pure Innovations, has decided to withdraw from operating the Café. We are actively investigating options and will keep you informed of developments.
- There are numerous eating establishments in the town centre please enquire at the reception desk.

Shop

- Our Shop is the place to get that unique card or gift. We stock a range of souvenirs, postcards, local crafts, jewellery, books and pocket money gifts for children.

Additional Information

- Touchstones Rochdale is part of the Breastfeeding Welcome Scheme. A separate room is available if required. Please ask at the reception desk.

Contact Information

Address: Touchstones Rochdale,
The Esplanade,
Rochdale,
OL16 1AQ

Telephone: 01706 924492

Email: touchstones@link4life.org

Website: www.link4life.org/touchstones

Opening Hours: Tuesday to Saturday 10am - 5pm

Local Public Transport: Transport for Greater Manchester:
www.tfgm.com