

YOUR LINK4LIFE CARD

Terms and Conditions of Use

1. A valid **Your Link4Life** card must be shown each time to obtain the relevant discount. Without it you will be charged full price and no refunds will be made. This relates to Link4Life discounts and any third party offer as advertised.
2. You do not have to live in the Borough of Rochdale to register for a **Your Link4Life** card. They are available to all Link4Life customers.
3. Where 'Extra' discounts are advertised these are only available to residents of the Rochdale borough who meet one or more of the eligibility criteria listed. Proof of eligibility is required at the time of registration or on activation of the card in the Centre if registered online. If you move outside the borough or your circumstances change and you are no longer eligible for 'Extra' discounts you are required to notify Link4Life at any of our centres either in person or by phone. You would still be eligible for standard discounts.
4. 'Extra' discounts are available Monday-Friday 9am-5pm and any time Saturday and Sunday on presentation of your card. Standard level of discounts are available outside these hours to all cardholders, subject to availability.
5. If any person with a disability or long term illness requires a carer to accompany them during their visit please notify the centre. Up to three carers may be admitted dependent upon need. No charge will be made for carers to use the facilities on the basis that they are there solely to accompany and support the relevant person. This applies only to the use of Link4Life centres on advertised activities.
6. Registration is available at any Link4Life centre and online at www.link4life.org/card. If you have registered online your card will be ready for collection at your nominated centre where your card will be activated. Children under 16 must have parental consent and register direct at one of the Link4Life centres (online registration not available).
7. At the time of registration, or activation of your card, your photograph will be taken at Reception and added to your record.
8. The **Your Link4Life** card cannot be used by any other person other than the registered user. A card that is being misused will be cancelled and retained.
9. All cards are valid for 12 months and are renewable annually on repayment of the registration fee. The annual fee is as advertised and may be subject to offers from time to time. Under Fives will not normally require a card but may be purchased if required. Over 75s who are Rochdale borough residents can register for free.
10. **Your Link4Life** card benefits may change and Link4Life or any third party organisation listed have the right to withdraw or change their offer at any time. We will do our best to keep this information up-to-date but you are advised to check details before buying.
11. If you lose your card you will have to reapply to ensure that all details are still valid and payment of the registration fee is required.
12. If you change your name or contact details – address, telephone or email – please tell the Centre so that we can update our records. You will be asked to provide a limited amount of personal information at the time of registration. All information provided is kept safely in accordance with Data Protection. No third party will be given the information or will contact you.

13. Email details are required in order for cardholders to access online bookings and to receive updates on the latest information and offers available. This is recommended to get full use of the card benefits.
14. **Your Link4Life** cardholders may book up to 7 days in advance with payment at time of booking. If claiming an 'Extra' discount online this price will be confirmed on arrival on presentation of a valid card or the standard discount price only will apply.

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